About NCPP

The National Center for Public Performance (NCPP) is a research and public service center at Suffolk University’s Institute for Public Service. Devoted to improving performance in the public and nonprofit sectors, NCPP was founded in 1974 to serve as a vehicle for the study, dissemination and recognition of performance measurement initiatives in government. Previously located at Rutgers University, NCPP is directed by Professor Marc Holzer; Mallory Sullivan, Managing Director; Dr. Andrew Ballard, Conference Program Coordinator.

In addition, NCPP specializes in research and teaching in the engagement of citizens and, through the generous support of The Sloan Foundation, has been able to undertake research and teaching in citizen-driven government performance, develop curricular resources and deliver online training for public managers.

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National Center for Public Performance (NCPP)

Stakeholder(s):
- Institute for Public Service
- Sawyer Business School
- Suffolk University
- The Sloan Foundation

Public Sector
Nonprofit Sector

NCPP Team
- Professor Marc Holzer, Ph.D.:
  NCPP Executive Director — A distinguished professor at Suffolk University’s Institute for Public Service and former founding dean of the School of Public Affairs and Administration at Rutgers University, Dr. Holzer is a prominent international leader in the field of public administration, and has been recognized by many international public management leadership organizations, including the Chinese Public Administration Society, the Korean Association for Public Administration, the European Group on Public Administration, and the United Nations. Dr. Holzer is a past president of the American Society for Public Administration (ASPA), and founded the Northeast Conference on Public Administration and the ASPA’s Sections on Korea, China, and Humanities/Arts. He is a fellow of the National Academy of Public Administration and of the World Academy of Productivity Science, and has been recognized with over 20 national and international awards for his contributions in the field of research, teaching, and service. He is a world-renowned author and lecturer, and currently chairs the ASPA Endowment supporting education in strong, effective, and ethical public governance.

- Mallory Sullivan, MPA:
  NCPP Managing Director — Mallory Sullivan is Conference and Publications Coordinator at the Institute for Public Service at Suffolk University, where she also earned a Master of Public Administration degree. Prior to coming to Suffolk, Mallory worked in municipal government and nonprofit development. Her career in public service began following completion of her undergraduate degree at Stonehill College, when she embarked on two terms of AmeriCorps national service in rural communities in Montana and Virginia. Mallory is a member of several Boston-area community groups focused on housing and social justice. Her main research interests are in public service motivation and land use and transportation planning.

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Mission
To improve performance in the public and nonprofit sectors
1. Performance Measurement

*Measure performance*

**Stakeholder(s)**

*Government*

1.1. Studies

*Study performance measurement initiatives in government*

1.2. Information

*Disseminate information about performance measurement initiatives in government*

1.3. Recognition

*Recognize performance measurement initiatives in government*
2. Engagement

Engage citizens

Stakeholder(s)
Citizens

2.1. Research

Undertake research in citizen-driven government performance

2.2. Teaching

Undertake teaching in citizen-driven government performance
3. Training

*Train public managers*

**Stakeholder(s)**

Public Managers

**3.1. Resources**

*Develop curricular resources*

**3.2. Delivery**

*Deliver online training for public managers*

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**Administrative Information**

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